



## Conestoga-Rovers & Associates **Project Summary**

### KEY PROJECT ELEMENTS

- **Auditing KPI Data**
- **Compliance Assessment**
- **Reporting**

## KEY PERFORMANCE INDICATOR AUDITS ATLANTIC CANADA

CRA has been completing environmental Key Performance Indicator (KPI) audits at Federal Facilities in Atlantic Canada since 2004 to assist Public Works and Government Services Canada (PWGSC) in measuring the environmental performance of its facilities. The majority of the facilities were being managed by a property management contractor under an Alternate Form of Delivery (AFD) contract, while others were managed directly by PWGSC.

Audits were completed at over 50 sites between 2004 and 2006. The audits were completed in accordance with ISO 14001 standards and the aspects covered included Environmental Management Systems, asbestos, halocarbons, PCBs, pesticides, air and water emissions, energy, fuel storage and handling, hazardous materials and wastes, non-hazardous solid wastes, water conservation, and contaminated sites.

CRA completed all audit activities, including pre-audit interviews with the AFD Contractor and/or PWGSC representatives, site visits/interviews with building operators, completion of standard audit checklists, and preparation of site-specific KPI report cards summarizing the audit findings and providing recommendations to address non-conformances/non-compliances. Compliance was assessed against applicable federal legislation, PWGSC's Sustainable Development Strategy, and relevant provincial and municipal requirements. Each facility was scored using project-specific criteria and assigned a pass/fail rating for each aspect, using client-assigned criteria.

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