



# Conestoga-Rovers & Associates Project Summary

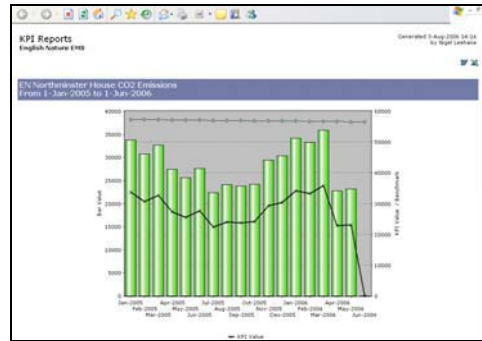
## KEY PROJECT ELEMENTS

- Comprehensive Support for EMS Development
- Developing Audit Protocols
- Legal Compliance Audit
- Developing Training Programmes and Delivering at all Levels
- Developing Monitoring Procedures and KPIs
- Providing Support During Certification

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## ENVIRONMENTAL MANAGEMENT SYSTEM PETERBOROUGH, ENGLAND



CLIENT: ENGLISH NATURE

English Nature, the government agency responsible for biodiversity, developed an environmental management system (EMS) for its headquarters in Peterborough. CRA trained English Nature staff in the application of the Entropy System software for EMS development, and subsequently was commissioned to support the EMS implementation team.

CRA's role included:

- Preparing an EMS development plan
- Reviewing systems documentation and tools already developed, including the aspects and legislation registers and procedures
- Developing a training needs assessment procedure and a training programme, preparing training materials, and delivering training at all levels, including a senior management briefing, internal auditor training, and spill control team training
- Developing an audit programme, including the preparation of checklists, scheduling audits, mentoring internal auditors, and carrying out compliance and systems audits
- Incorporating the new government targets for its estate into the English Nature objectives, targets and improvement programme, including drawing up detailed action plans and identifying potential improvements
- Building the monitoring and KPI reporting tools in the Entropy System
- Providing support to the implementation team during the certification audit and subsequent surveillance audit